

Mr & Mrs Taylor, North Leeds

Profile

Professionals in their early 40's with a young family, two cats and Teddy the Springer spaniel, living in North Leeds. Currently have a typical 1930s style tiled fireplace with Radiant gas fire encased in wood.

Desired Outcome

To install a classical fireplace for this 1930s brick built, detached property with a Class 1 Flue.

Showroom Visit

Initially, Mr Taylor searched for 'Fireplaces' on the internet and found a small number of fireplace specialist in the Leeds area. He called Greenview for a free site survey, which was arranged for three days later. In the meantime, he visited the showroom at Thorpe Arch Retail Park.

Site Survey

We arrived at the property as arranged, and were greeted by Mr & Mrs Taylor. Our surveyor, Rom, asked about their new project and what did they have in mind. Mr Taylor said he would like to burn wood and would like a nice fireplace that would suit the property, something that wouldn't date in the years to come.

Rom suggested one of our preferred suppliers Stovax. They have an excellent reputation for classical fireplaces and good quality British made stoves. During Rom's visit to their home, Mr & Mrs Taylor looked through the Stovax Classical Fireplaces brochure and found the Pembroke painted grey fireplace, black honed granite hearth, with a Stockton 7 multi-fuel stove. They liked the setting in the brochure and wanted exactly the same as the picture. Mr Taylor fancied the option to burn smokeless fuel in the depth of winter, to gain a longer hotter burn, but he still would like to burn wood too because the flame in the picture is bigger and more appealing!

Our Proposal

Greenview returned to the office to complete the quotation and sent it to Mr Taylor the following day. We quoted the products chosen on site with the addition of a flue lining kit, just in case the flue was found to be defective.

Mr Taylor took a week or two to decide, taking two quotes from other local companies. He decided that Greenview was for him, finding us to be professional and competitively priced.

He called the office to arrange a fitting day and paid a £450.00 deposit. The total installation cost was £3,500, a little more than a usual installation because the property had a very tall stack and required a cherry picker for access to the flue, and the surround was made to order. Installation was planned for three weeks later to allow for the lead time for the surround.

Installation

We advised the Taylors to make some preparations to the room. On arrival the furniture was covered and the carpet was rolled backed from the fireplace. We brought extra dust sheets to cover over the floor and furniture, again for extra protection.

The gas fire was removed and placed in the skip arranged by Mr Taylor, and we capped off the gas and made it safe under the wooden floor. The installers opened up the fireplace back to the builders opening, swept and tested the flue. The flue was not found to be defective, but Mr Taylor chose to line it anyway for future safety. The cherry picker company was called out to provide access to the tall chimney stack and the flue was lined with a stainless steel flexible flue liner. The internal face of the recess was lined with a heat resistant board, and the honed granite hearth and painted mantel were installed. The full chimney breast was re-plastered, new skirting boards fixed ready to be decorated, and finally the stove was installed and commissioned for use.

The whole process took two days to complete.

Job Completion

Rom gave Mr & Mrs Taylor a short induction to help them set their first fire and use the controls correctly. He also left a handover pack with handy hints and useful telephone numbers for chimney sweeps and local log suppliers, and a nice brochure of companion sets and a selection of log baskets.

The invoice was sent via email two days after the installation. This was paid directly through online banking, and Mr Taylor followed up by placing a review on Facebook for our work. Thankyou!